

# Social Media Terms of Service

Murdoch University branded social media accounts are a place for our community to ask questions, have meaningful discussions and share content related to the University and its work. This community is diverse and global.

Content posted by our community members on our pages or posts is not endorsed by Murdoch University. Murdoch University is not responsible for the accuracy or substance of that content. Murdoch University regularly monitors official pages; however, it does not review every item posted by community members to its accounts or from other accounts where it is tagged or mentioned.

## **Social Media House Rules - Engaging with a Murdoch University social media account**

Murdoch University's purpose is to change lives and society for the better through accessible education. Established as the second university in the State of Western Australia, Murdoch University strives to be a leading university in education, teaching and research in sustainability, and a thriving, welcoming, diverse and inclusive community. Murdoch University declares its commitment to uphold Freedom of Speech and Academic Freedom as fundamental to the process of gaining and disseminating knowledge without unreasonable interference or penalty by the University. Murdoch University will always be an environment where ideas can be freely expressed and debated within the constraints of the law.

Murdoch University is committed to creating a more equitable and inclusive world, both online and offline. While we welcome contributions to our social media pages (e.g. comments, messages etc) from anyone who would like to engage with us, any comments that engage in discrimination, hate, bullying, trolling, defamation will be removed.

Anyone who would like to engage with us, should follow these simple house rules:

- Comply with the relevant social media platform's Terms of Use and Community Standards.
- Keep contributions suitable for individuals of all ages (social media can be accessed by minors) – swearing, pornography, violence or graphic content etc will be removed.
- Don't post defamatory or fraudulent content, content that's manipulated with the intention to deceive or mislead or make false representations or content that is in violation of any other laws.
- Don't misuse others' intellectual property or copyrighted content with your posts.

Don't post links encouraging academic misconduct, including but not limited to, essay writing or other contract cheating services.

Social media is a place for our community to be open and connected with each other – we encourage you to interact. To safeguard our community, comments or posts that do not meet the above social media house rules may be removed and offenders may be blocked from the page without warning, at our discretion. We do not accept any liability for any loss arising out of or in connection with any such removal.

## **Community Management**

If there is an emergency, please contact Murdoch University Security on +61 8 9360 6262 or dial triple zero (000). Do not contact us via social media.

Official Murdoch University social media accounts are monitored at regular intervals between 8.30am-4.30pm (AWST) on business days (this excludes public holidays and university holidays).

We will aim to respond to questions or enquiries during these times – please be patient, we may not be able to get back to you straight away.

If you want to speak to someone on the phone about a general enquiry:

- Domestic student enquiries contact 1300 687 3624
- International student enquiries contact +61 8 9360 6063
- Current students contact Student Central 1300 687 3624